Segment: CHANNEL Industry: TECHNOLOGY

Learn. Earn. Win.

A global technology company worked with BI WORLDWIDE to create a loyalty program and mobile platform for channel partners to engage in training, collaboration and competition.

Challenge

The client wanted to maintain, gain and win back channel partners by providing learning and a way to improve knowledge retention. The goal was to influence partner behavior and ultimately boost growth and sales.

Solution

The Global Tech company chose BI WORLDWIDE's gamification division, Bunchball® along with BIW's learning solutions group to create a dynamic and vivid partner portal to engage users in the training, the story and the products to increase visibility and ultimately sales. They also used the Bunchball Go platform to quickly deploy a companion app to their loyalty programs so partners could participate anywhere on any device. Earning award points through BIW's Global Rewards Marketplace serves as a powerful motivator for a diverse channel partner base.

Results

In less than 90 days the program has increased in membership by over 350 per day. The current user base is close to 7000. These users engage in a non-mandatory training program environment and are averaging 11 courses per user. Channel partners in 82 countries around the world are consuming valuable training and sales content all while earning award points to reinforce their efforts

Bunchball gamification and BIW's learning solutions group create a dynamic partner portal to help engage users for training and sales.

- In less than 90 days,
 user base grew by over
 350 members
 per day.
- Current base is nearly 7,000 members.
- Channel partners in 82 countries earn award points while consuming training and sales content.

Channel partners across
82 countries are participating

in the program.

Membership has grown to nearly 7,000.

90 days user

base grew adding

35U members

per day.